

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor: Delma S. Hume
Application No.: 10/612,659
Confirmation No.: 5530
Filed: July 2, 2003
Title: METHOD OF MANAGING
RETURNS
Art Unit: 3687
Examiner: Vanel Frenel
Applicant Docket No.: 02-337

**REPLY TO OFFICE
ACTION**

An Office Action was issued in the above-identified application on May 28, 2009 (“the Office Action”). We respectfully request that the application be reconsidered in view of the following submissions included herewith:

- Amendments
- Remarks